

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination HOFFMAN ET AL.	
		Examiner Andre Boyce	Art Unit 3623	Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-2002/0198808	12-2002	Myers, James R.	705/35
	B	US-6,671,673	12-2003	Baseman et al.	705/7
	C	US-2002/0116348	08-2002	Phillips et al.	705/400
	D	US-2003/0195791	10-2003	Waller et al.	705/10
	E	US-6,609,101	08-2003	Landvater, Darryl V.	705/10
	F	US-2002/0099598	07-2002	Eicher et al.	705/11
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	O'Sullivan R.C., A New Breed Of Benchmarking, Association Management, February 2000, Volume 52 Number 2, pages 69-74 (DIALOG: File 15).
	V	Swartz, Nikki, TSI's Formula for Success, Apparel Industry Magazine, December 1997, Volume 58 Number 12, pages AS6-AS10 (DIALOG, File 15).
	W	Baldwin, Graeme, Effects of Facilities on Hong Kong Supermarkets, Jan/Feb 1999, Volume 17 number 1/2, page 54 (DIALOG, File 15).
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.